

Practice Newsletter – January 2008

Internet Prescriptions & appointments

From 1st February, patients will be able to order their repeat prescriptions and make appointments to see their doctor on-line via our website www.fairlands.co.uk. If you are interested in this new service, please see a member of reception staff to register and you will be issued with a password. The on-line appointments will not be for all types of consultation – please see the password letter that you are issued with for the restrictions that apply.

Prescription requests

When submitting written repeat prescription requests, please clearly state whether you wish to collect it from a nominated pharmacy (and clearly state which one) or whether you will collect it from reception. Please note that we are unable to accept telephone requests for repeat prescriptions.

Private Practitioners at Fairlands

We have private osteopathy, physiotherapy services at the surgery. A reflexologist will also be starting shortly. Please contact reception for prices and details on how to book.

Nurse-led clinics

Just a reminder that our fantastic team of Practice Nurses run a variety of clinics covering:

- Blood Pressure
- Chest
- Asthma
- Smoking cessation
- Childhood immunisations
- Diabetes

Please speak to your Doctor or contact reception to make a booking.

Patient Survey 2008

Some patients will shortly receive a questionnaire for the 2008 national survey of GP Practices. Please take the time to complete the questionnaire and return it to the address given. The information collected is feedback to surgeries and helps us to improve our services where necessary.

Staff changes

Dr Sophia Erdozain will be leaving Fairlands in February as she has successfully passed her final GP exams. Dr Oliver Middleton will be joining the practice in her place to complete his GP training. Congratulations also to Dr Jo Willott who passed her exams and stays with us until April.

Sue Bull, Lead Practice Nurse, has left the practice after 3 years to take up a new role as specialist Gynaecology Nurse at Frimley Park Hospital. We are in the process of recruiting a replacement Lead Nurse for this role.

18 weeks From GP referral to treatment

By December 2008, the longest you will wait after being referred by your GP until you start your treatment will be 18 weeks - unless it is clinically appropriate to wait longer, or you choose to delay treatment. Any hospital appointments, tests, scans or other procedures that you may need before being treated will all happen within this maximum time limit.